

May 19, 2004

To Whom It May Concern:

I don't own the Video Sorenson, yet, but have tried at several friends' homes. I found it very impressive as well as time saving. It helps cut down a lot of time in the conversation carried between me and any person or VRS. We find it quicker and clearer with fewer misunderstandings. If I have one in my home, I can reassure you that I would use it with no hesitation and often. I'd hope that you will reconsider that you allow us to use Video Camera in the computer to call friends directly or use VRS to call to make any types of appointments or hearing members of family or friends. This will be almost like those calls as brief as those made by voice of hearing people. Thank you for your time reading this...

Sincerely,
Jeanne M. Lambert